

# Annual 47 C.F.R. § 64.2009(e) CPNI Certification

## EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2009 covering the prior calendar year 2009

1. Date filed: February 26, 2010
2. Name of company(s) covered by this certification:  
Hancock Rural Telephone Corporation d/b/a Hancock Telecom  
Central Indiana Communications, Inc. (wholly-owned subsidiary)  
f/k/a Hancock Communications, Inc.  
f/k/a Indiana Fones, Inc.
3. Form 499 Filer ID:  
Hancock Rural Telephone Corporation d/b/a Hancock Telecom - 805515  
Central Indiana Communications, Inc. (wholly-owned subsidiary) - 827141  
f/k/a Hancock Communications, Inc. - 815332  
f/k/a Indiana Fones, Inc. - 819366
4. Name of signatory: Tim Hills
5. Title of signatory: President
6. Certification:

I, Tim Hills, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed Tim Hills

**Attachments:** Accompanying Statement explaining CPNI procedures

Statement of Compliance for 2009  
Customer Proprietary Network Information (CPNI)  
Hancock Rural Telephone Corporation d/b/a Hancock Telecom

- Company policy #21, adopted November 29, 2001 and amended in 2008, states:

“It is the policy of this Company to maintain and protect its customer’s proprietary information (CPNI) pursuant to the rules and regulations of the Federal Communications Commission and the Federal Trade Commission. Unless specifically required to do so by law or order of a court or other governmental agency with appropriate jurisdiction, no CPNI will be given to any third parties nor provided to any person or entity without proper identity authentication.

The President shall designate a CPNI Compliance Manager whose responsibility will be to annually certify company compliance with CPNI and Red Flag rules and regulations and regularly educate all employees on the rules and operational policies governing CPNI. All new employees should be trained on CPNI and Red Flag compliance within their first thirty (30) days of employment with the company.

For the purposes of this policy, “CPNI” does not include any information published in any telephone directory.”

- Employees that regularly deal with CPNI were trained relative to the new rules beginning September 3, 2007 to ensure the proper handling of CDR’s, and customer data.
- Effective December 1, 2007, appropriate account change notification was sent to customers at the address of record.
- A CPNI Compliance Officer was named in September 2007.
- Opt-out letters were mailed in September 2007 and September 2009.
- 5 new employees received CPNI training within their first thirty (30) days of employment.
- Adoption and disbursement of a new CPNI manual occurred on February 20, 2008. New employees receive their CPNI manual during their CPNI training.